

On Tuesday, June 11th, 2019, SSI will be performing planned maintenance in our UAT (testing) environment between 8am - 10am CST (6am - 8am PST) followed by a Production update June 12th, 2019 between 6am -10am CST (4am - 8am PST).

After successfully migrating to Amazon Web Services (AWS) and the Secure Exchange Solutions (SES) HISP a few weeks back, we need to deploy the next release of CareAlign, 3.6.6.0, to improve DIRECT services. The software upgrades themselves will be briefer in nature than previous upgrades and will not require our interfaces to be paused or result in extended downtime for the portal. Please note this upgrade only impacts the CareAlign® portal and not CareExchange (XDS, XCA, XDR).

This update will address the following issues:

- Message Subject is not shown in Inbox List - only shows 'SES Secure Message' for every message.
- Ability to reply and forward direct messages is resolved in 3.6.6
- General Performance Issues, e.g. slowness
- If duplicate mailbox address is created, gets red ribbon error only AFTER 'Send', then 'is available' turns to 'is unavailable' (Error: Can't call method "id" on an undefined value at /opt/carealign/cgi-bin/messaging/admin/mailboxes.cgi line 269)
- Vault Settings checkboxes are missing
- There is no icon indicating an attachment in the message Inbox list
- New Message button from Patient Chart leads to Internal Server Error - link has been removed going forward
- Cannot search for a mailbox in Message Administration
- Message Timestamp is not local to the environment
- Customer user folders and migrating the archived messages over are still outstanding pending a future release.

SacValley does not require any action from our members. We will send out further notifications to everyone as to any other specifics that need to be communicated